Surface approx. (cm<sup>2</sup>): 1090

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## The bliss BOUTIQUES

INVITING, INDIVIDUAL AND ALTRUISTIC — PIP MCCORMAC UNCOVERS A NEW BREED OF FEELGOOD SHOPPING EMPORIUMS

ith customers reluctant to part with their bucks, stores are getting clever to lure us to the checkout. So welcome the biggest hit of the season: the experience boutique, the latest of which is Merci, in the Marais district of Paris, and the hottest destination store since Colette—it was a must-visit for the fashion crowd when they were over for the shows. "We're not just a shop," says

Marie-France Cohen, the woman behind the concept. "We have a cafe, a charming little garden and a book-lending section. My idea was to make a place that people want to spend a few hours in."

Opening a new shop amid closing-down sales may seem foolish, but where midmarket outlets are struggling, one-off boutiques are flourishing. At Merci, you get the sense that you have been invited to the house of someone who has hand-selected key pieces specially for you. The process of shopping becomes magical and inviting. It's far more nourishing for the soul than worshipping at don't-touch-me altars of designer cool ever was. After all, it's not that shoppers don't have money to spend, but that they want to get more from their purchases than merely the product to take home — it's about the seduction of the item that whispers, "Buy me", the feeling of discovering something nobody else knows about.

As the sister of the *haute perfumière* Annick Goutal and founder of the exclusive children's clothing chain Bonpoint — which Cohen sold in 2006 — it's no surprise Merci is spectacular. The cavernous space, spread over three floors of a renovated building, is filled with treasures. "We just bought things we liked and that fitted together," she says. "In the UK, you go to Ikea for cheap things and Harrods

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for the expensive, then put them together. We thought, why not have two things from different price points, which wouldn't normally be neighbours, and sell them right next to each other?"

The unusual mix includes everything from drinking glasses for €1, through dining tables and fashion collections selected from Stella McCartney and Yves Saint

Laurent, to a beauty section, plus, of course, a children's wing. It's more than that, though, as the other trend emerging from the chaotic economy is that consumers want to spend their money altruistically. And Cohen is bang on there, too, "All the profits from Merci go to provide work for the poor in Madagascar."

Closer to home, experience boutiques are doing just as well. The Shop at Bluebird, on the King's Road in Chelsea, sells an enticing mix of hot-pink sofas, designer dresses and gold handcuffs, and again, it works. "I was looking to create a 21st-century boudoir," says Belle Robinson, the founder. "One in which you get a feeling of discovery every time you come in. The relationship between the customer and the boutique is one of mutual affection. A department store can be quite overwhelming and cold." Few and Far, the Brompton Road "lifestyle" store owned by Priscilla Conran — sister of Sir Terence — has a similarly individual feel.

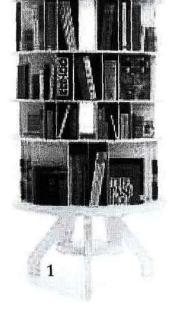
In a way, these boutiques are a modern version of the vintage store – you never know what you'll find, but can spend hours poring over the wares. Pop Boutique in Manchester is filled with second-hand coats, teapots and a Brief Encounter-style cafe, and No 15 in Leeds is run by two former buyers from Harvey Nichols. Then, of course, there's the granddaddy of the experience boutique, Liberty, in London, with its newly revamped fourth floor selling Tom Dixon furniture just upstairs from APC dresses.

At Couverture & The Garbstore, in Notting Hill, Emily Dyson says the key is in the element of surprise. "We were lucky enough to find the perfect premises. It appears small from the outside, then opens up at the back to spread over three floors. It adds to the experience because people don't know what they're going to get."

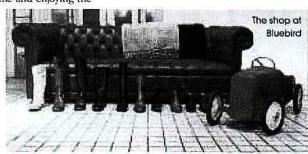
As in life, the thrill of these shops is in the hunt. "Shopping should be about scouring a friend's home and enjoying the

discovery process — of clothing, music, books and home goods," says Robinson.

These ground-breaking boutiques are the new one-stop shops — selling hip without the hard edge.







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